

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

JUL - 2 2004

OFFICIAL

In re Application of: Arthur S. HASELTINE

Application No.: 09/804,586

Examiner: not yet known

Filed: March 12, 2001

Art Unit: 2165

For: METHOD AND SYSTEM PROVIDING OUT-SOURCED,  
MERCHANDISE RETURN SERVICES, AND  
EXCHANGE AND ESCROW SERVICES

CERTIFICATE OF TRANSMISSION  
I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING  
FACSIMILE TRANSMITTED TO THE PATENT AND TRADEMARK  
OFFICE  
ON 7-2-04  
Jonathan A. Bay  
REGISTRATION NO. 35064  
DATE 7-2-04

**SUPPLEMENTAL  
INFORMATION DISCLOSURE STATEMENT "B"**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

\*\*\* via the Centralized Facsimile Facility for \*\*\*  
\*\*\* (703) 872-9306 \*\*\*  
Official Patent Application Related Correspondence

Dear Sir:

Pursuant to the Duty of Disclosure set forth in 37 CFR 1.56, the references listed on the enclosed form PTO-1449 are hereby brought to the attention of the Examiner. Enclosed are copies of the non-US Patents and Published Applications (if any, eg., *IDS's may be filed without copies of U.S. Patents and Published Applications pursuant to OG Notice dated August 5, 2003*).

The enclosed references were cited in an official Action on commonly-invented, commonly-owned, co-pending U.S. Patent Application No. 09/731,680, filed December 6, 2000, not more than three months prior. The enclosed reference is submitted according to the rules but apparently is not technically prior art. The claimed invention is believed patentable over the enclosed reference. The examiner is requested to make an independent judgment

Respectfully submitted,

Date: 7-2-04

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Docket No. 437-5

| FORM PTO-1449  |    | U.S. DEPARTMENT OF COMMERCE<br>PATENT AND TRADEMARK OFFICE |   | ATTY. DOCKET NO.<br>437-5        |   | SERIAL NO.<br>09/804,586 |   |   |  |         |                |       |          |                               |  |  |
|--|----|--|---|----------------------------------|---|--------------------------|---|---|--|---------|----------------|-------|----------|-------------------------------|--|--|
| LIST OF PRIOR ART CITED BY APPLICANT<br>(Use several sheets if necessary)<br>Page 1 of 1 |    |  |   | APPLICANT<br>Arthur S. Haseltine |   |                          |   |   |  |         |                |       |          |                               |  |  |
|  |    |  |   | FILING DATE<br>March 12, 2001    |   | GROUP<br>2165            |   |   |  |         |                |       |          |                               |  |  |
| U.S. PATENT DOCUMENTS  |    |  |   |                                  |   |                          |   |   |  |         |                |       |          |                               |  |  |
| *EXAMINER<br>INITIAL   |    | DOCUMENT NUMBER  |   |                                  |   |                          |   |   |  | DATE    | NAME           | CLASS | SUBCLASS | FILING DATE<br>IF APPROPRIATE |  |  |
|  | AA | 6  | 6 | 1                                | 6 | 0                        | 5 | 5 |  | 09/2003 | Okamura et al. | 235   | 492      |                               |  |  |
|  | AB | 6  | 0 | 1                                | 8 | 7                        | 1 | 9 |  | 01/2000 | Rogers et al.  | 705   | 24       |                               |  |  |
|  | AC | 5  | 8 | 9                                | 5 | 4                        | 5 | 3 |  | 04/1999 | Cook, Kathleen | 705   | 22       |                               |  |  |
|  | AD |  |   |                                  |   |                          |   |   |  |         |                |       |          |                               |  |  |
|  | AE |  |   |                                  |   |                          |   |   |  |         |                |       |          |                               |  |  |
|  | AF |  |   |                                  |   |                          |   |   |  |         |                |       |          |                               |  |  |
|  | AG |  |   |                                  |   |                          |   |   |  |         |                |       |          |                               |  |  |
|  | AH |  |   |                                  |   |                          |   |   |  |         |                |       |          |                               |  |  |
|  | AJ |  |   |                                  |   |                          |   |   |  |         |                |       |          |                               |  |  |
|  | AK |  |   |                                  |   |                          |   |   |  |         |                |       |          |                               |  |  |
|  | AL |  |   |                                  |   |                          |   |   |  |         |                |       |          |                               |  |  |
|  | AM |  |   |                                  |   |                          |   |   |  |         |                |       |          |                               |  |  |
| FOREIGN PATENT DOCUMENTS   |    |  |   |                                  |   |                          |   |   |  |         |                |       |          |                               |  |  |
|  |    | DOCUMENT NUMBER  |   |                                  |   |                          |   |   |  | DATE    | COUNTRY        | CLASS | SUBCLASS | TRANSLATION<br>YES NO         |  |  |
|  | AN |  |   |                                  |   |                          |   |   |  |         |                |       |          |                               |  |  |
|  | AO |  |   |                                  |   |                          |   |   |  |         |                |       |          |                               |  |  |
|  | AP |  |   |                                  |   |                          |   |   |  |         |                |       |          |                               |  |  |
|  | AQ |  |   |                                  |   |                          |   |   |  |         |                |       |          |                               |  |  |
| OTHER PRIOR ART (Including Author, title, Date, Pertinent Pates, Etc.)                   |    |  |   |                                  |   |                          |   |   |  |         |                |       |          |                               |  |  |
|  | AR |  |   |                                  |   |                          |   |   |  |         |                |       |          |                               |  |  |
|  | AS |  |   |                                  |   |                          |   |   |  |         |                |       |          |                               |  |  |
|  | AT |  |   |                                  |   |                          |   |   |  |         |                |       |          |                               |  |  |

EXAMINER:

DATE CONSIDERED: